

Eligibility:

You may be eligible to join ElderServe Star (HMO I-SNP) if you:

- You have both Medicare Part A and Medicare Part B
- You live in our geographic service area (Bronx, Kings, Nassau, New York, Queens, Richmond, and Westchester Counties)
- You meet one of the two requirements listed below:
  - You live in one of our network nursing homes
  - OR you live at home and New York has certified that you need the type of care that is usually provided in a nursing home







ElderServe Star™

(HMO I-SNP)



www.ElderServeHealth.org

toll free: **1-800-580-7000**

TTY:711

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ElderServe Star (HMO I-SNP) is a Medicare Advantage plan for people who live in the community or in one of our growing list of participating nursing homes. Our plan members get all of the benefits covered by Original Medicare and more. As a ElderServe Star (HMO I-SNP) member, you receive personalized care coordination and attention to your individual health needs, ongoing preventative care focused on keeping you healthy and out of the hospital. Your ElderServe Star care manager will get to know you and your family, monitor your health frequently, and manage every detail of your care so you don't have to.

You get prescription drug coverage, plus visits to your primary care physician and specialists. Our goal is to help you stay as healthy as possible.

How much you pay for covered services:

If you qualify for Full Medicaid and receive Extra Help, your cost may be $0 for covered services and medications.*

- Monthly Premium: $0-$22.00*
- $185 every month ($2,220 per year) for over-the counter (OTC) health related items**
- Up to $92.50 every month ($1,110 per year) of the OTC benefit amount can be used for healthy food and produce for eligible Members**
- Primary Care Visits: 0 to 20% coinsurance*
- Specialist Visits: 0 to 20% coinsurance*
- Hospital: $0 or same as Original Medicare*
- Part D Prescription Drugs: 0 to 25% coinsurance* for all drugs covered by this plan

*Depending on your Medicaid eligibility, and/or Extra Help, you may pay a lower or no cost share amount.

ElderServe Star (HMO I-SNP) Covered Services:

- Ambulance
- Diabetic supplies
- Diagnostic tests, lab and radiology services
- X-rays
- Doctor's Office Visits
- Durable medical equipment (DME)
- Emergency Care
- Medical management
- Mental health care
- Outpatient rehabilitation
- Outpatient substance abuse
- Outpatient surgery
- Over-the-counter items
- Prosthetic devices
- Renal dialysis
- Urgently needed care
- Preventative care
- Skilled nursing facility care, and much more

This is not a complete list. The benefit information is a brief summary, not a complete description of benefits.

**The benefit cannot be converted to cash. The benefits mentioned are a part of special supplemental program for the chronically ill. Some examples of conditions include Gastrointestinal Disorder, Osteoarthritis, Cardiovascular Disorder, and Endocrine Disorder. Eligibility for this benefit cannot be guaranteed based solely on your condition. Eligible members will be notified and provided instructions on how to access this benefit.

ElderServe Star (HMO I-SNP) is a health plan with a Medicare contract. Enrollment in ElderServe Star depends on contract renewal.
You can get this information for free in other languages. Call 1-800-580-7000 and TTY/ TDD: 711 during 8 am - 8 pm Eastern Time, 7 days a week (Oct. 1st - March 31) and 8am - 8pm Eastern Time, 6 days a week (April 1st- Sept. 30th). The call is free.

Usted puede obtener esta informacion en otros idiomas de forma gratuita. Llame al 1-800-580-7000 y TTY/TDD: 711, 8 am - 8 pm Hora del Este, los 7 dias de la samana (1 de octubre al 31 de marzo) y de 8 am - 8 pm, Hora del Este, 6 días a la semana (del 1 de abril al 30 de septiembre). La llamada es gratuita.